# **O**Hemisphere®



875-0375-0

User Guide Revision: A4 January 2, 2019 Vector™ VR500 Smart Antenna



#### **Table of Contents**

	Device Compliance, License and Patents	4
	VR500 Terms & Definitions	e
Cha	pter 1: Introduction	9
	Overview	9
	Product Overview	. 10
	Key Features	. 12
	What's Included in Your Kit	. 13
	Firmware Upgrades	. 14
Cha	pter 2: Installing the VR500	. 19
	Overview	19
	Mounting the VR500	. 20
	UHF Radio Antenna	32
	Ports	. 33
	Selecting Baud Rates and Message Types	34
	Connecting the VR500 to External Devices	. 35
Cha	pter 3: Understanding the VR500	. 39
	Overview	39
	Differential and RTK Operation	. 40
	SBAS Tracking	40
	Athena RTK	. 41
	Atlas L-band	. 42
	Supported Constellations	. 42
	Supplemental Sensors	. 43
	Time Constants	. 46
Cha	pter 4: Operating the VR500	. 48
	Overview	. 48
	Powering the Receiver On/Off	. 49



	LED Indicators	. 50
	Configuring the VR500 Using the WebUI	. 51
Арр	endix A: Troubleshooting	. 75
	Overview	. 75
	Troubleshooting	. 76
Арр	endix B: Technical Specifications	. 79
	VR500 Technical Specifications	. 80
	Index	. 85
	End User License Agreement	. 86
	Warranty Notice	. 90



#### **Device Compliance, License and Patents**

#### **Device Compliance**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

This product complies with the essential requirements and other relevant provisions of Directive 2014/53/EU. The declaration of conformity may be consulted at https://hemispheregnss.com/About-Us/Quality-Commitment.

E-Mark Statement: This product is not to be used for driverless/autonomous driving.

#### **Copyright Notice**

Copyright Hemisphere GNSS, Inc. (2019). All rights reserved.

No part of this manual may be reproduced, transmitted, transcribed, stored in a retrieval system or translated into any language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual or otherwise, without the prior written permission of Hemisphere GNSS.

#### **Trademarks**

Hemisphere GNSS®, the Hemisphere GNSS logo, TRACER $^{TM}$ , Crescent®, Eclipse $^{TM}$ , e-Dif $^{TM}$ , PocketMax $4^{TM}$ , S320 $^{TM}$ , SBX- $4^{TM}$ , Vector $^{TM}$ , XF1 $^{TM}$ , and XF2 $^{TM}$  are proprietary trademarks of Hemisphere GNSS, Inc. Other trademarks are the properties of their respective owners.

#### **Patents**

Hemisphere GNSS products may be covered by one or more of the following patents:

Patents			
6111549	6876920	7400956	8000381
6397147	7142956	7429952	8018376
6469663	7162348	7437230	8085196
6501346	7277792	7460942	8102325
6539303	7292185	7689354	8138970
6549091	7292186	7808428	8140223
6711501	7373231	7835832	8174437
6744404	7388539	7885745	8184050
6865465	7400294	7948769	8190337
8214111	8217833	8265826	8271194
8307535	8311696	8334804	RE41358

Australia Patents	
2002244539	2002325645
2004320401	



#### **Device Compliance, License and Patents, Continued**

#### **Notice to Customers**

Contact your local dealer for technical assistance. To find the authorized dealer near you:

Hemisphere GNSS, Inc 8515 East Anderson Drive Scottsdale, AZ 85255 USA Phone: (480) 348-6380 Fax: (480) 270-5070 PRECISION@HGNSS.COM WWW.HGNSS.COM

#### **Technical Support**

If you need to contact Hemisphere GNSS Technical Support:

Hemisphere GNSS, Inc. 8515 East Anderson Drive Scottsdale, AZ 85255 USA Phone: (480) 348-6380 Fax: (480) 270-5070 Technical Support

#### Documentation Feedback

Hemisphere GNSS is committed to the quality and continuous improvement of our products and services. We urge you to provide Hemisphere GNSS with any feedback regarding this guide by opening a support case at the following website: SUPPORT.HGNSS.COM



#### **VR500 Terms & Definitions**

Introduction

The following table lists the terms and definitions used in this document.

## VR500 Terms & definitions

Term	Definition
Activation	Activation refers to a feature added through a one-
	time purchase. For features that require recurring
	fees, see <b>Subscription</b> .
Atlas	Atlas is a subscription-based service provided by
	Hemisphere GNSS.
Base Station	The Base Station is a receiver placed over a familiar
	point to provide real-time observations and send
	those observations to nearby RTK rovers via UHF
	radio or the internet.
BeiDou	BeiDou is a global navigation satellite system
	deployed and maintained by China.
DGPS/DGNSS	Differential GPS/GNSS refers to a receiver using
	Differential Corrections.
Differential	A method of improving precision of a GNSS rover.
Corrections	Two GNSS receivers placed in a nearby area will have
	a similar error. A base station is placed over a known
	point.



#### VR500 Terms & Definitions, Continued

VR500 Terms & definitions, continued

Term	Definition
Elevation Mask	Elevation Mask is the minimum angle between a
	satellite and the horizon for the receiver to use that
	satellite in the solution.
Firmware	Firmware is the software loaded into the receiver
	that controls the functionality of the receiver and
	runs the GNSS engine
GALILEO	Galileo is a global navigation satellite system
	deployed and maintained by the European Union
	and European Space Agency.
GLONASS	Global Orbiting Navigation Satellite System
	(GLONASS) is a Global Navigation Satellite System
	deployed and maintained by Russia.
GNSS	Global Navigation Satellite System (GNSS) is a system
	that provides autonomous 3D position (latitude,
	longitude, and altitude) and accurate timing globally
	by using satellites. Current GNSS providers are GPS,
	GLONASS, Galileo, BeiDou, NavIC (IRNSS), and QZSS.
GPS	Global Positioning System (GPS) is a global
	navigation satellite system deployed and maintained
	by the United States.
Heading	Heading is the angle between true north and the
	vector calculated from the primary to secondary
	antenna.
Heading Bias	Heading Bias is an offset applied to the heading
	value calculated by the receiver.
Multipath	Multipath occurs when the GNSS signal reaches the
	antenna by two or more paths. This causes incorrect
	pseudo-range measurements and leads to less
	precise GNSS solutions.
NMEA	National Marine Electronics Association (NMEA) is a
	marine electronics organization that sets standards
	for communication between marine electronics.



#### VR500 Terms & Definitions, Continued

VR500 Terms & definitions, continued

Term	Definition
PPS	Pulse-per-second is a pulse output by the receiver
	precisely aligned to the GNSS time. Default output is
	every one second.
ROX	ROX is a Hemisphere GNSS propriety RTK message
	format that can be used as an alternative to RTCM3
	when both the base and rover are Hemisphere
	branded.
RTCM	Radio Technical Commission for Maritime Services
	(RTCM) is a standard used to define RTK message
	formats so that receivers from any manufacturer can
	be used together.
RTK	Real-Time-Kinematic (RTK) is a real-time GNSS
	differential method that provides better accuracy
	compared to other differential corrections.
SBAS	Satellite Based Augmentation System (SBAS) is a
	system that provides differential corrections over
	satellite throughout a wide area or region.
Subscription	A subscription is a feature that is enabled for a
	limited time. Once the end-date of the subscription
	has been reached, the feature will turn off until the
	subscription is renewed.
WAAS	Wide Area Augmentation System (WAAS) is a
	satellite-based augmentation system (SBAS) that
	provides free differential corrections over satellite in
	parts of North America.



## **Chapter 1: Introduction**

#### **Overview**

#### Introduction

This User Guide provides information to help you quickly set up your Vector VR500 GNSS Smart Antenna. You can download this manual from the Hemisphere GNSS website at www.hgnss.com.

#### **Contents**

Topic	See Page
Product Overview	10
Key Features	12
What's Included in Your Kit	13
Firmware Upgrades	14



#### **Product Overview**

## Product overview

Based on Eclipse Vector™ GNSS technology, the VR500 (Figure 1-1) is designed for machine control applications that require precise heading and RTK position performance.

Featuring an all-in-one Hemisphere GNSS Eclipse Vector-based receiver and two integrally separated antennas, with a baseline of 50.0 cm, the VR500 achieves heading accuracy of up to 0.27º RMS (depending on environmental conditions) and offers robust positioning performance.



Figure 1-1 VR500 Smart Antenna



#### Product Overview, Continued

## **Product overview**, continued

The VR500 provides accurate and reliable heading and position information at high update rates by using a high performance GNSS receiver and two antennas for GNSS signal processing.

One antenna is designated as the primary GNSS antenna, and the other antenna is the secondary GNSS antenna. Positions computed by the VR500 are referenced to the phase center of the primary GNSS antenna. Heading data references the Vector formed from the primary GNSS antenna phase center to the secondary GNSS antenna phase center.

The standard model VR500 tracks GPS, GLONASS, Galileo, and BeiDou satellites and Athena RTK.

The VR500 can be upgraded via activations or subscriptions to support Atlas \*L-band.

#### Athena RTK™

Athena RTK (Real Time Kinematic) technology is available on Eclipse-based GNSS receivers. This is Hemisphere's most advanced RTK processing software and is standard on the VR500.

Athena RTK has the following benefits:

- Improved Initialization time Performing initializations in less than 15 seconds at better than 99.9% of the time
- Robustness in difficult operating environments Extremely high productivity under the most aggressive of geographic and landscapeoriented environments
- Performance on long baselines Industry-leading position stability for long baseline applications



#### Product Overview, Continued

#### Atlas L-band

Atlas L-band is Hemisphere's industry leading correction service, which can be added to the VR500 as a subscription. Atlas L-band has the following benefits:

- Positioning accuracy Competitive positioning accuracies down to 4 cm
   RMS in certain applications
- Positioning sustainability Cutting edge position quality maintenance in the absence of correction signals, using Hemisphere's patented technology
- Scalable service levels Capable of providing virtually any accuracy, precision and repeatability level in the 4 cm to 50 cm range
- Convergence time Industry-leading convergence times of 10-40 minutes

## For more information

For more information about Athena RTK, see:

HTTP://HEMISPHEREGNSS.COM/TECHNOLOGY

For more information about Atlas L-band, see:

HTTP://HEMISPHEREGNSS.COM/ATLAS

#### **Key Features**

## VR500 key features

Key features of the VR500 include:

- Easy to use all-in-one robust GNSS smart antenna
- High-precision positioning in Athena RTK, Atlas L-band, and SBAS
- Athena technology for improved RTK performance, especially with GLONASS, Galileo, and BeiDou
- Atlas\* L-band technology providing highly accurate corrections over the air (\*Requires the purchase of a subscription)
- Heave of 30 cm RMS (DGNSS), 10 cm (RTK)
- Pitch and roll < 1° RMS



#### What's Included in Your Kit

#### VR500 kit

Table 1-1 lists the parts included with your VR500. The VR500 GNSS Smart Antenna and the power/data cable (accessory item) are the only two required components.

**Note:** The VR500's parts comply with IEC 60945 Section 4.4: "Exposed to the weather."

#### VR500 Parts list

#### Table 1-1 VR500 Parts list

Part No.	Description	Qty
940-3121-10	HGNSS VR500 Receiver	1
752-0028-10	VR500 Receiver	1

All the following items are available for purchase separately from your VR500 receiver:

Part No.	Description	Qty
051-0398-20	Power/data cable,	1
	15m	
710-0152-10	VR500 22-Pin to 18-Pin	1
	Adapter Kit	
710-0147-10	VR500 External UHF,	1
	B/T Kit	



#### **Firmware Upgrades**

#### Overview

Periodically, Hemisphere GNSS releases firmware upgrades to improve performance, fix bugs, or add new features to a product. To update the firmware on the VR500, choose from one of two options:

- Download the latest version of Hemisphere GNSS RightArm from the following link:
  - HTTPS://HEMISPHEREGNSS.COM/RESOURCES-SUPPORT/SOFTWARE
- 2. Use the internal WebUI.

#### RightArm Updates

Connect the VR500 to a computer over serial. Firmware can be loaded over either serial port. Set the baud rate of the serial port you are using to 19200.

Launch RightArm.

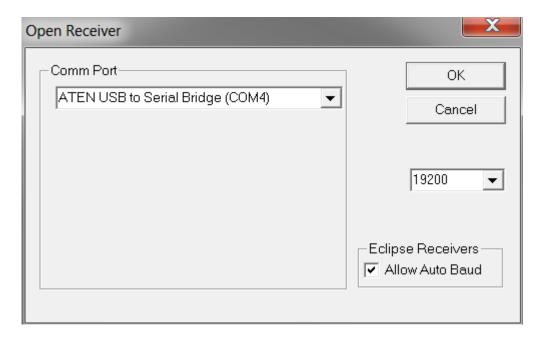
Click the **Connect** button or navigate to Receiver -> Connect.





RightArm Updates, continued

Choose the COM port connected to the VR500 and click **OK**.



**Note:** The baud rate of the serial port should be set to 19200 bps. Select **Allow Auto Baud** to change the baud rate during the firmware upgrade for a faster update.



RightArm Updates, continued

#### Click the **Programming** button.



#### Select a Program Type.

The VR500 has two firmware applications, allowing two different versions of GNSS firmware. Hemisphere GNSS suggests loading the new firmware onto both applications.

After the firmware update is completed, check the current GNSS firmware.

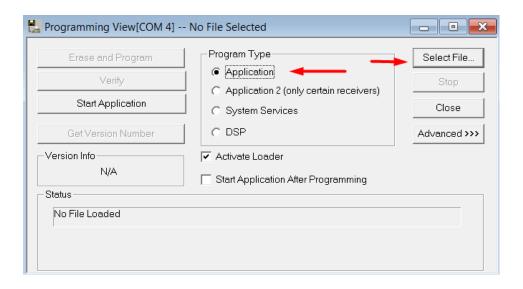
If the current firmware is not the same as the newly loaded firmware, the VR500 could be using the other application. You can switch applications by sending the following command:

\$JAPP,OTHER.

Choose the Application, and press **Select File** to select the firmware file.

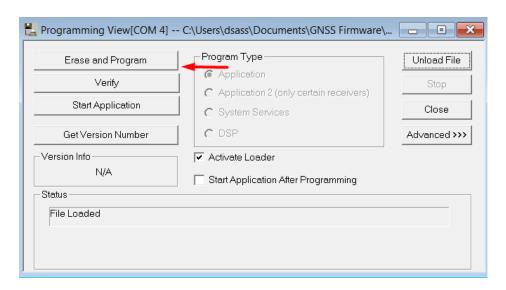


RightArm Updates, continued



Choose the firmware, and click Erase and Program.

The **Activate Loader** checkbox in the Programming View window is selected. After pressing the Erase and Program button, this checkbox will de-select, and the **Status** field indicates the receiver is in loader mode (ready to receive the new firmware file).

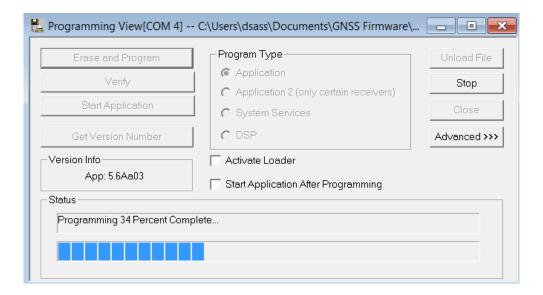




RightArm Updates, continued

**Note:** If the Activate Loader check box remains selected, power the receiver off and on. When the receiver powers back on, the Activate Loader box should be de-selected.

AWARNING: Do not interrupt the power supply to the receiver, and do not interrupt the communication link between the PC and the receiver until programming is complete. Failure to do so may cause the receiver to become inoperable and will require factory repair.



**Note:** After completing the firmware update, Hemisphere GNSS suggests repeating this process for the other application.



## **Chapter 2: Installing the VR500**

#### **Overview**

#### Introduction

This chapter provides instructions on how to mount and install your VR500 receiver.

#### Contents

Topic	See Page
Mounting the VR500	20
UHF Radio Antenna	32
Ports	33
Selecting Baud Rates and Message Types	34
Connecting the VR500 to External Devices	35



#### **Mounting the VR500**

#### Introduction

This section provides information on mounting the VR500 in the optimal location, orientation considerations, environmental considerations, and other mounting options.

## GNSS satellite reception

When considering where to mount the VR500, consider the following satellite reception recommendations:

- Ensure there is a clear view of the sky available to the VR500 so the GNSS and L-band satellites are not masked by obstructions that may reduce system performance
- Mount the VR500 in a position in respect to the primary GNSS antenna (located on the end opposite the recessed arrow on the underside of the enclosure)
- Locate any transmitting antennas away from the VR500 by at least a few meters to ensure tracking performance is not compromised
- Ensure cable length is adequate to route into the machine to reach a breakout box or terminal strip
- Do not locate the antenna where environmental conditions exceed those specified in Appendix B, Technical Specifications of this document.



Figure 2-1: Recessed arrow



## Environmental considerations

Hemisphere Vector Smart Antennas are designed to withstand harsh environmental conditions; however, adhere to the following limits when storing and using the VR500:

- Operating temperature: -40°C to +70°C (-40°F to +158°F)
- Storage temperature: -40°C to +85°C (-40°F to +185°F)
- Humidity: IEC 16750-4:2010 Section 5.6 Humid heat, cyclic test

## Mounting orientation

The VR500 outputs heading, pitch, and roll readings regardless of the orientation of the VR500. The relation of the antennas to the machine's axis determines if you need to enter a heading, pitch, or roll bias. The primary antenna is used for positioning and the primary and secondary antennas, working in conjunction, output heading, pitch, and roll values.

## Parallel orientation

Installation with the arrow pointing forward orients the VR500 parallel to, and along the centerline of the axis of the machine. **This provides a true heading**. In this orientation:

- If you use a gyrocompass and there is a need to align the Vector smart antenna, you can enter a heading bias in the VR500 to calibrate the physical heading to the true heading of the machine.
- You may need to adjust the pitch/roll output to calibrate the measurement if the Vector is not installed in a horizontal plane.

## Perpendicular orientation

The VR500 can also be installed perpendicular to the centerline of the machine's axis. In this orientation:

- Enter a heading bias of +90° if the recessed arrow underneath the receiver is pointing to the left side of the machine, and -90° if the recessed arrow is pointing to the right side of the machine.
- Configure the receiver to specify the GNSS smart antenna is measuring the roll axis using the VR500 WebUI.
- Enter a roll bias to properly output the pitch and roll values.
- You may need to adjust the pitch/roll output to calibrate the measurement if the Vector is not installed in a horizontal plane.



Mounting orientation example

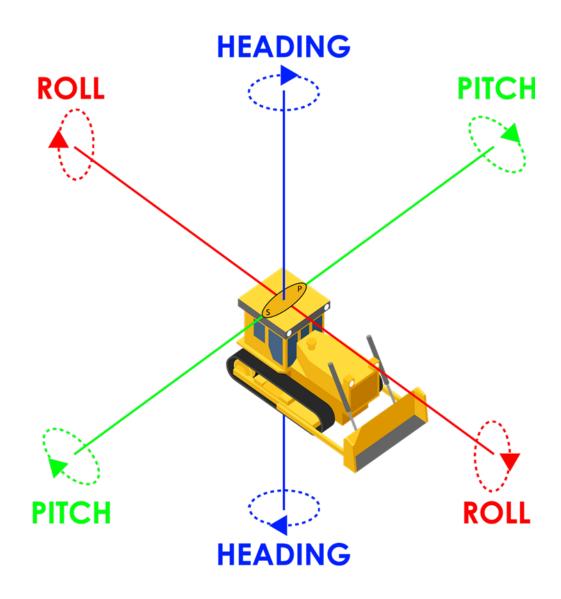


Figure 2-2: Recommended orientation and resulting signs of HPR values



Mounting orientation example, continued

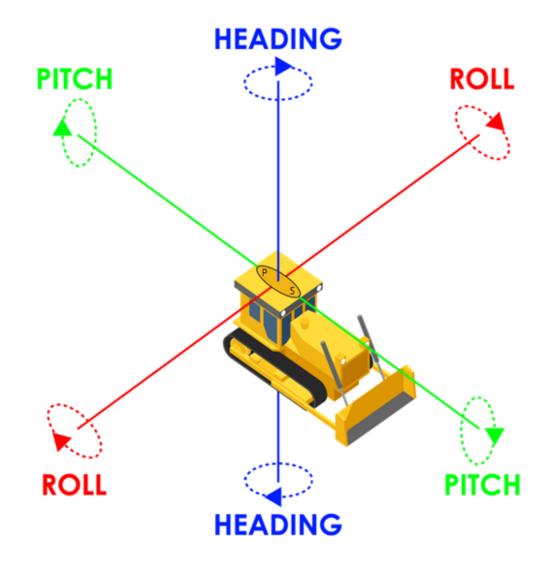


Figure 2-3: Alternate orientation and resulting signs of HPR values



## Mounting alignment

The top of the VR500 enclosure incorporates sight design features to help you align the enclosure on your machine.

To use the sights, center the small post on the opposite side of the enclosure from you, within the channel made in the medallion located in the center of the enclosure top as shown in Figure 2-4 and Figure 2-5.

The long sight alignment accuracy (Figure 2-4) is approximately +/- 1°. Short sight alignment accuracy (Figure 2-5) is approximately +/- 2.5°.



Figure 2-4: Long sight alignment



Mounting alignment, continued



Figure 2-5: Short sight alignment

## Mounting options

The VR500 allows for two different mounting options: flush-mount and pole-mount.

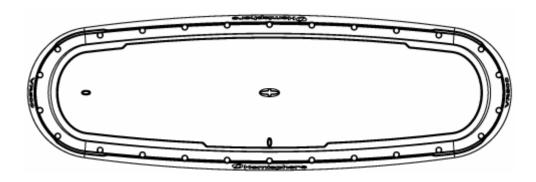
- 1. **Flush-mount**-The bottom of the VR500 contains eight M8-1.25 holes for flush mounting the unit to a flat surface (see Figure 2-7). The eight holes comprise two sets of four holes. Flush mounting does not provide any additional dampening to the receiver.
- 2. **Pole-mount**-The VR500 can be mounted using a mounting pole.

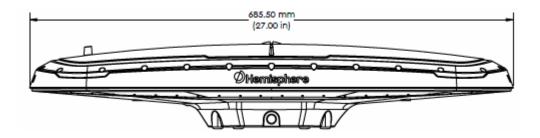
**Note:** Hemisphere GNSS does not supply mounting surface hardware or a mounting pole. You must supply the appropriate mounting hardware required to complete VR500 installation.

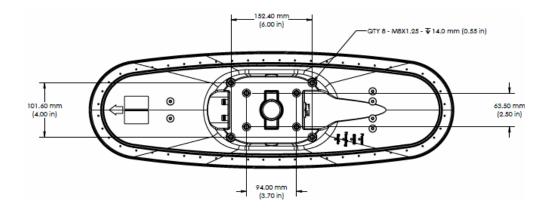


## VR500 dimensions

Figure 2-6 illustrates the physical dimensions of the VR500.

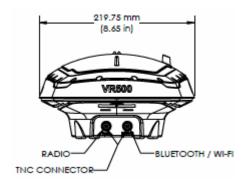








VR500 dimensions, continued



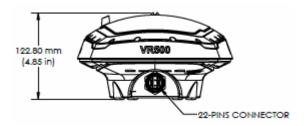


Figure 2-6: VR500 physical dimensions



Power/Data cable considerations

Before mounting the VR500, consider the following regarding power/data cable routing:

Do	Do not
Ensure cable reaches appropriate	Run cables in areas of excessive
power source	heat
Keep cable away from corrosive	Run cables through a door or
chemicals	window jams
Connect to a data storage device,	Crimp or excessively bend the cable
computer, or other device that	
accepts GNSS data	
Keep cable away from rotating	Place tension on the cable
machinery	
Remove unwanted slack from the	
cable at the VR500 end	
Secure along the cable route using	
plastic wrapping	

**AWARNING:** Improperly installed cable near machinery can be dangerous.

Connecting the Serial Power/Data cable

- 1. Align the cable connector key-way with the VR500 connector key.
- 2. Rotate the cable ring clockwise until it locks. The locking action is firm; you will feel a positive "click" when it has locked.



Flush-mounting the VR500

The bottom of the VR500 contains eight holes (two sets of four holes) for flush-mounting the unit to a flat surface (Figure 2-7).



Figure 2-7: Flush-mounting holes on bottom of VR500



Assembly drawing

Refer to Figure 2-8 for assembly dimensions.

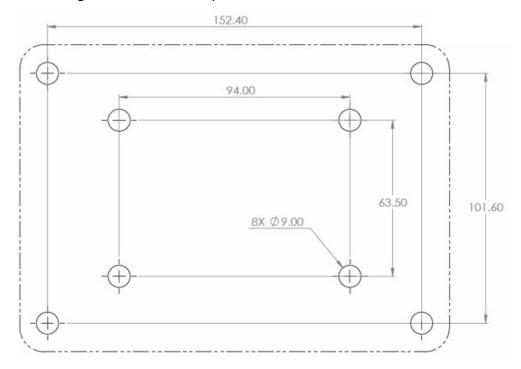
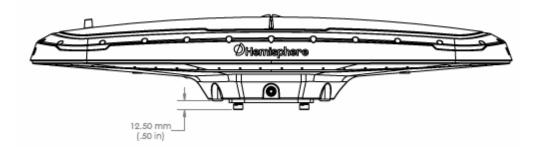


Figure 2-8: Assembly drawing

Pole-mounting the VR500

Figure 2-9 shows the specifications needed for pole-mounting the VR500.  $\label{eq:vR500}$ 





Pole-mounting the VR500, continued

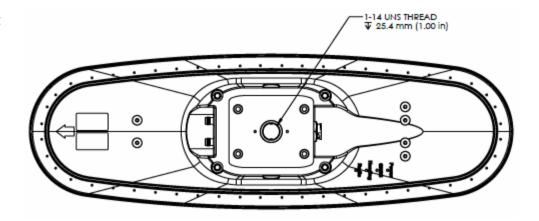


Figure 2-9: Pole-mounting specifications



#### **UHF Radio Antenna**

#### VR500 UHF Radio Antenna

The VR500 has an internal UHF radio for receiving RTK corrections with no need for an external radio or antenna.

If the UHF range needs to be increased, an external antenna can be installed using a TNC connector.

If an external UHF antenna is to be used, it should be mounted to the top of the machine and the coaxial cable should be run safely and securely to the VR500.



Figure 2-10: VR500 UHF antenna connections



#### **Ports**

#### Overview

The VR500 offers serial port, CAN, and Ethernet port functionality.

#### Serial ports

The VR500 has two serial ports:

- Port A is full-duplex RS-232
- Port B can be either RS-232 or RS-422

You can receive external differential corrections via either Port A (full-duplex RS-232) or Port B (full-duplex RS-232 or full-duplex RS-422).

You can update firmware via Port A or Port B (RS-232).

Note: The VR500 has maximum baud rate of 115200.

## Serial port configuration

You may configure Port A or Port B of the GNSS receiver to output any combination of data.

Port A can have a different configuration from Port B in data message output, data rates, and the baud rate of the port, and configure the ports independently based upon your needs.

**Note:** For successful communications, use the 8-N-1 protocol and set the baud rate of the VR500's serial ports to match that of the devices to which they are connected. Flow control is not supported.



#### **Selecting Baud Rates and Message Types**

## Baud Rates & Message Types

When selecting your baud rate and message types, use the following formula to calculate the bits/sec for each message and sum the results to determine the baud rate for your required data throughput.

Message output rate \* Message length (bytes) \* bits in byte = Bits/second (1 character = 1 byte, 8 bits = 1 byte, use 10 bits/byte to account for overhead).

For information on message output rates refer to the Hemisphere GNSS Technical Reference Manual.



#### **Connecting the VR500 to External Devices**

#### Recommendations for connecting to other devices

When interfacing to other devices, ensure the transmit data output and the signal grounds from the VR500 is connected to the data input of the other device.

The RS-422 is a balanced signal with positive and negative signals referenced to ground; ensure you maintain the correct polarity.

When connecting the transmit data output positive signal to the receive line of the other device, it should be connected to the receive positive terminal.

The negative transmit data signal from the VR500 is then connected to the receive data negative input of the other device.

For a list of Hemisphere GNSS commands, please refer to the Hemisphere GNSS Technical Reference Manual. To configure the unit through the WebUI, please refer to Configuring the VR500 using WebUI.

# Power/Data cable considerations

The VR500 uses a single 3 m, or 15m (optional) cable for power and data input/ output.

The receiver end of the cable is terminated with an environmentally-sealed 22-Pin connection while the opposite end is unterminated and requires field stripping and tinning.



#### Connecting the VR500 to External Devices, Continued

Power/Data cable considerations, continued

Depending on the application and installation needs, you may need the optional 15 m cable. However, if you require a longer cable run than 15m, you can bring the cable into a break-out box that incorporates terminal strips, within the machine.

When lengthening the cable keep the following in mind:

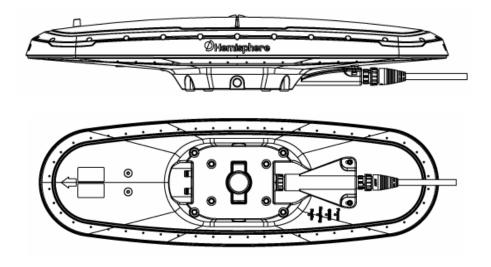
- To lengthen the serial lines inside the machine, use 20-gauge twisted pairs and minimize the additional wire length.
- When lengthening the power input leads to the VR500, ensure the
  additional voltage drop is small enough that your power system can
  continue to power the system above the minimum voltage of the system.
   Wire of 18-gauge or larger should also be used.
- Minimize RS-232 cable length to ensure reliable communication.

VR500 with 22-Pin to 18-Pin adapter

Use the 22-Pin to 18-Pin adapter if you want to use a V320 cable.

**Note:** Using the adapter will cause you to lose ethernet capability.

Figure 2-11 shows the VR500 with 22-Pin to 18-Pin adapter.





# Connecting the VR500 to External Devices, Continued

VR500 with 22-Pin to 18-Pin adapter, continued

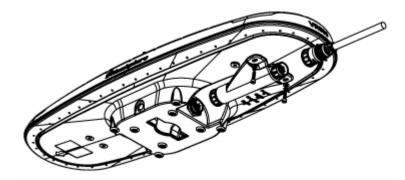


Figure 2-11: VR500 with 22-Pin to 18-Pin adapter

Power/data cable pin-out assignments

Figure 2-12 shows the power/data cable pin-out assignments.

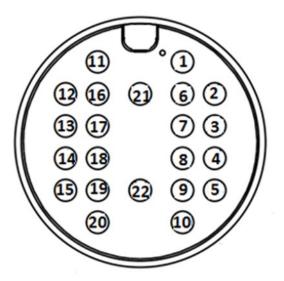


Figure 2-12: VR500 pin-out assignments



# Connecting the VR500 to External Devices, Continued

Power/data cable pin-out specifications

Table 2-1 shows the cable pin-out specifications.

Table 2-1: VR500 pin-out specifications

Pin	Function	Color
1	Power +	Red
2	CAN1 High	Orange-Black stripe
3	CAN1 Low	Yellow-Black stripe
4	Port B RS-232 RX/RS-422 A	Orange
5	Port B RS-232 TX/RS-422 Z	Yellow
6	CAN2 High	Green
7	CAN2 Low	Blue
8	Port B RS-422 B	Purple
9	Port B RS-422 Y	Grey
10	1PPS Output	White
11	Port A RS-232 RX	Pink
12	Port A RS-232 TX	Turquoise
13	Signal Ground	Black-White stripe
14	Ethernet TD+	Brown-White stripe
15	Ethernet TD-	Red-White stripe
16	Heading Warning	Orange-White stripe
17	Speed Output	Green-White stripe
18	Ethernet RD+	Blue-White stripe
19	Ethernet RD-	Purple-White stripe
20	Manual Mark Input	Red-Black stripe
21	Power +	Brown
22	Power -	Black



# **Chapter 3: Understanding the VR500**

### **Overview**

### Introduction

The GNSS receiver begins tracking satellites when it is powered on. Position and heading accuracy vary depending upon location and environment. Position performance can be improved with RTK or DGNSS.

The following sections provide the steps to configure your VR500 to use Atlas, SBAS, or RTK.

**Note:** Differential source and RTK status impact only positioning and heave. There is no impact to heading, pitch, or roll.

### Contents

Topic	See Page
Differential and RTK Operation	40
SBAS Tracking	40
Athena RTK	41
Atlas L-band	42
Supported Constellations	42
Supplemental Sensors	43
Time Constants	46



## **Differential and RTK Operation**

### Differential (DGNSS) and RTK operation

The purpose of differential GNSS (DGNSS) and RTK is to remove the effects of atmospheric errors, timing errors and satellite orbit errors, while enhancing system integrity.

Autonomous positioning capabilities of the VR500 will result in positioning accuracies of 2.5m 95% of the time.

To improve positioning quality, the VR500 can receive DGNSS corrections over SBAS, L-band corrections with Hemisphere GNSS' Atlas L-band technology, or RTK corrections over serial or internal UHF radio.

For more information on the differential services and the associated commands refer to the Hemisphere GNSS Technical Reference Manual.

### **SBAS Tracking**

### **SBAS tracking**

SBAS is a standard feature on the VR500 and does not require an activation or subscription code. The VR500 automatically scans and tracks SBAS signals without the need to tune the receiver.

The VR500 features two-channel tracking that provides an enhanced ability to maintain a lock on an SBAS satellite when more than one satellite is in view.

This redundant tracking approach results in more consistent tracking of an SBAS signal in areas where signal blockage of a satellite is possible.

**Note:** The VR500 moving base station algorithm uses only GNSS to calculate heading. Differential and RTK corrections are not used in this calculation and will not affect heading accuracy.



### **Athena RTK**

#### Athena RTK

Athena RTK requires the use of two separate receivers: a stationary base station (primary receiver) that broadcasts corrections over a wireless link to the rover (secondary receiver).

The VR500 can use RTK through either serial port or its internal UHF radio. The receiver uses any RTK message coming in over a serial port if the RTK message type is included in the list of available differential sources.

If you do not know which RTK message type is being sent by the base station, you can include RTCM3, ROX, and CMR.

Including extra differential sources will not affect the receiver if those differential sources are not being received.

After setting the differential source configure the baud rate of the serial port receiving the RTK corrections. Ensure that the serial port configuration of the external device (such as radio or modem) is 8 bits/byte, 1 stop bit, no parity and no flow control.

Connect the external device to the serial port of the VR500. Some cables may require the use of a gender changer and/or null modem adapter. For instructions on configuring the internal UHF radio, please see Configuring the VR500 Using the WebUI.



### **Atlas L-band**

#### Atlas L-band

Atlas L-band corrections are available worldwide. With Atlas, the positioning accuracy does not degrade as a function of distance to a base station, as the data content is not composed of a single base station's information, but an entire network's information.

The VR500 can calculate a position with 4 cm RMS (horizontal) accuracy in an industry-leading time of 20 minutes.

To configure the receiver to use Atlas L-band, a subscription must be purchased.

### **Supported Constellations**

### GLONASS, Galileo & BeiDou

The VR500 comes standard with all signals and constellations activated.

For a heading calculation, GPS, GLONASS, Galileo and BeiDou satellites are used interchangeably, as intersystem biases cancel inside the VR500—this translates into being able to work in more obstructed areas and maintain a GNSS heading solution.



### **Supplemental Sensors**

#### Overview

The VR500 has an integrated gyro and two tilt sensors, which are enabled by default. Each supplemental sensor may be individually enabled or disabled. Both supplemental sensors are mounted on the printed circuit board inside the VR500.

The sensors act to reduce the RTK search volume, which improves heading startup and reacquisition times. This improves the reliability and accuracy of selecting the correct heading solution by eliminating other possible, erroneous solutions.

The Hemisphere GNSS Technical Reference Manual\_describes the commands and methodology required to recalibrate, query, or change the sensor status.

### **Tilt Aiding**

The VR500's accelerometers (internal tilt sensors) are factory calibrated and enabled by default and constrains the RTK heading solution beyond the volume associated with a fixed antenna separation.

The VR500 knows the approximate inclination of the secondary antenna with respect to the primary antenna. The search space defined by the tilt sensor is reduced to a horizontal ring on the sphere's surface by reducing the search volume and decreases startup and reacquisition times (see Figure 3-1).

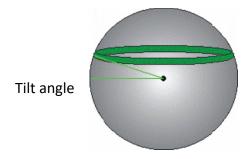


Figure 3-1: VR500 tilt aiding



### Supplemental Sensors, Continued

### Gyro aiding

The VR500's internal gyro reduces the sensor volume for an RTK solution and shortens reacquisition times when a GNSS heading is lost due to blocked satellite signals.

The gyro provides a relative change in angle since the last computed heading, and, when used in conjunction with the tilt sensor, defines the search space as a wedge-shaped location (see Figure 3-2).

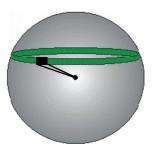


Figure 3-2: VR500 gyro aiding

The gyro aiding accurately smooths the heading output and the rate of turn, and provides an accurate substitute heading for a short period depending on the roll and pitch of the machine (ideally seeing the system through to reacquisition).

The gyro provides an alternate source of heading, accurate to within 1º per minute for up to three minutes, in times of GNSS loss for either antenna. If the outage lasts longer than three minutes, the gyro will have drifted too far and the VR500 begins outputting null fields in the heading output messages. There is no user control over the timeout period of the gyro.

The gyro initializes itself at power up and during initialization, or you can calibrate it as outlined in the Hemisphere GNSS Technical Reference Manual. For optimal performance, when the gyro is first initializing, ensure the dynamics the gyro experiences during this warm-up period are similar to the regular operating dynamics.



## Supplemental Sensors, Continued

# **Gyro aiding**, continued

With the gyro enabled, it is used to update the post HTAU smoothed heading output from the moving base station RTK GNSS heading computation.

If the HTAU value is increased while gyro aiding is enabled, there will be little to no lag in heading output due to vehicle manoeuvres.

The Hemisphere GNSS Technical Reference Manual includes information on setting an appropriate HTAU value for the application.



### **Time Constants**

#### Overview

The VR500 incorporates user-configurable time constants that can provide a degree of smoothing to the heading, pitch, Rate-of-Turn (ROT), Course-over-Ground (COG), and speed measurements.

You can adjust these parameters depending on the expected dynamics of the machine. For example, increasing the time is reasonable if the machine is very large and is not able to turn quickly or would not pitch quickly. The resulting values would have reduced "noise," resulting in consistent values with time. If the machine is quick and nimble, increasing this value can create a lag in measurements.

Formulas for determining the level of smoothing are located in the Hemisphere GNSS Technical Reference Manual. If you are unsure how to set this value, it is best to be conservative and leave it at the default setting.

### Heading

Use the \$JATT,HTAU command to adjust the level of responsiveness of the true heading measurement provided in the \$GPHDT message. The default value of this constant is 0.1 seconds of smoothing when the gyro is enabled. The gyro is enabled by default but can be disabled.

By disabling the gyro, the equivalent default value of the heading time constant would be 0.5 seconds of smoothing. This is not automatic, and therefore it must be manually entered.

Increasing the time constant increases, the level of heading smoothing and increases lag.

#### Pitch

Use the \$JATT,PTAU command to adjust the level of responsiveness of the pitch measurement provided in the \$PSAT,HPR message. The default value of this constant is 0.5 seconds of smoothing.

Increasing the time constant increases the level of pitch smoothing and increases lag.



### Time Constants, Continued

# Rate-of-Turn (ROT)

Use the \$JATT,HRTAU command to adjust the level of responsiveness of the ROT measurement provided in the \$GPROT message. The default value of this constant is 2.0 seconds of smoothing.

Increasing the time constant increases the level of ROT smoothing.

### Course-Over-Ground (COG)

Use the \$JATT,COGTAU command to adjust the level of responsiveness of the COG measurement provided in the \$GPVTG message. The default value of this constant is 0.0 seconds of smoothing.

Increasing the time constant increases the level of COG smoothing.

COG is computed using only the primary GNSS antenna and its accuracy depends upon the speed of the machine (noise is proportional to 1/speed).

This value is invalid when the machine is stationary.

#### Speed

Use the \$JATT,SPDTAU command to adjust the level of responsiveness of the speed measurement provided in the \$GPVTG message. The default value of this parameter is 0.0 seconds of smoothing.

Increasing the time constant increases the level of speed measurement smoothing.



# **Chapter 4: Operating the VR500**

### **Overview**

### Introduction

The chapter includes information about powering and configuring your VR500 receiver.

### Contents

Topic	See Page
Powering the Receiver On/Off	49
LED Indicators	50
Configuring the VR500 Using the WebUI	51



### Powering the Receiver On/Off

# Power the receiver on/off

The VR500 powers on when it receives clean power with an input voltage of 9 to 32 VDC via the power cable. The supplied power should be continuous and clean for best performance. Refer to Appendix B for the power specifications of the VR500.

#### **▲WARNING:**

Do not apply a voltage higher than 32 VDC. This will damage the receiver and void the warranty. Also, do not attempt to operate the VR500 with the fuse bypassed as this will void the warranty.

The VR500 features reverse polarity protection to prevent damage if the power leads are accidentally reversed. Although the VR500 proceeds through an internal startup sequence when you apply power, it will be ready to communicate immediately.

Initial startup may take 5 to 15 minutes depending on the location. Subsequent startups will output a valid position within 1 to 5 minutes depending on the location and time since the last startup.

The VR500 may take up to 5 minutes to receive a full ionospheric map from SBAS. Optimum accuracy is obtained once the VR500 is processing corrected positions using complete ionospheric information.

# Electrical isolation

The VR500's power supply is isolated from the communication lines and the enclosure isolates the electronics mechanically from the machine (preventing machine hull electrolysis).



## **LED Indicators**

**LED Indicators** 

The VR500 has four LED lights located bottom of the unit. Table 4-1 below describes each LED indicator.



Figure 4-1: VR500 LED Indicators

**Table 4-1: LED indicators** 

Indicator	Description/Function
Power	Solid red light when receiver is powered on
GNSS	Solid amber light when the primary antenna is
	tracking four or more satellites
Heading	Indicates the Vector has calculated a heading value
Radio	Blinks each time an RTK message is received over
	UHF



## Configuring the VR500 Using the WebUI

Configure the VR500 using the WebUI

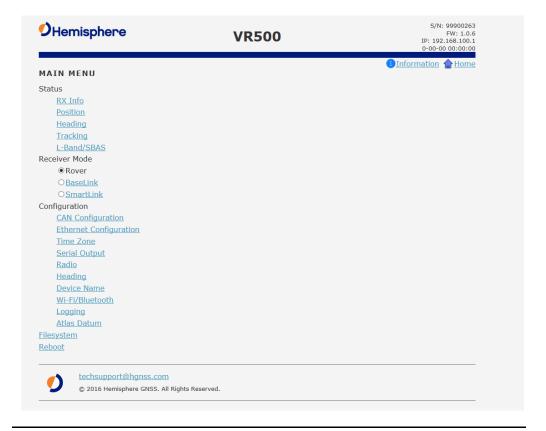
The VR500 is equipped with an onboard WebUI.

First, connect the Bluetooth/WiFi antenna to the connector. The receiver displays as an available Wi-Fi device in your available networks. Connect the tablet or PC to the VR500's WiFi.

To log in use the password: hgnss1234

Open a web browser window and type the following IP address: 192.168.100.1

The VR500 Main Menu displays.





Status

You can configure RX Info, Position, Heading, Tracking, L-band and SBAS.

### Status

RX Info

**Position** 

**Heading** 

**Tracking** 

L-Band/SBAS

Table 4-2: Status links

Link	Description
RX Info	Serial number of the board, firmware versions, and
	subscriptions
Position	Position, accuracy, HDOP, number of satellites used, and
	differential/RTK status
Heading	Heading, COG, the offset between heading and COG,
	ROT, yaw, pitch, roll, heave and speed
Tracking	Sky plot and SNRs of signals tracked
L-band/SBAS	Manually tune the antenna to track a specific L-band
	satellite or to set the receiver up to automatically select
	the correct SBAS satellite

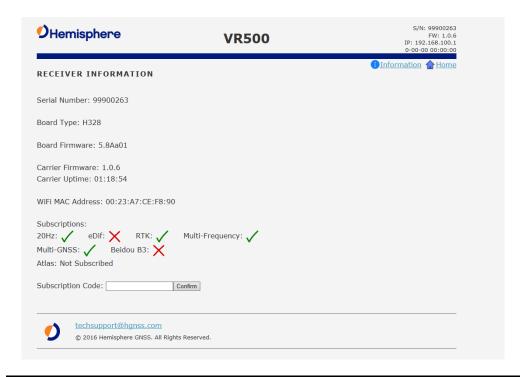


#### **RX** info

The Serial Number, Board Type, Carrier Firmware (for both GNSS and carrier board), Carrier Uptime, WiFi MAC Address, and your Subscriptions are displayed.

Activated items have a green check mark.

**Important:** If you have purchased an activation or subscription, use the field at the bottom of the screen to type the Subscription Code, and click **Confirm**.





#### **Position**

Position and time are displayed at the top of the screen. In the example below, the Time Zone is set to UTC-10, Honolulu time.

To change the Time Zone, go to the main page and click **Time Zone**. Please note this does not affect UTC time in NMEA output.

An estimate of your 3D (and 2D) position accuracy is given in both RMS and 2DRMS.

**HDOP**-Horizontal Dilution of Precision **Satellites Used**-Number of satellites used

**Solution Type-**Fixed, Float, etc. **Differential Source-**Atlas, RTK, etc. **Age of Differential-**RTK latency





### Heading

The **Heading Information** screen displays the following data:

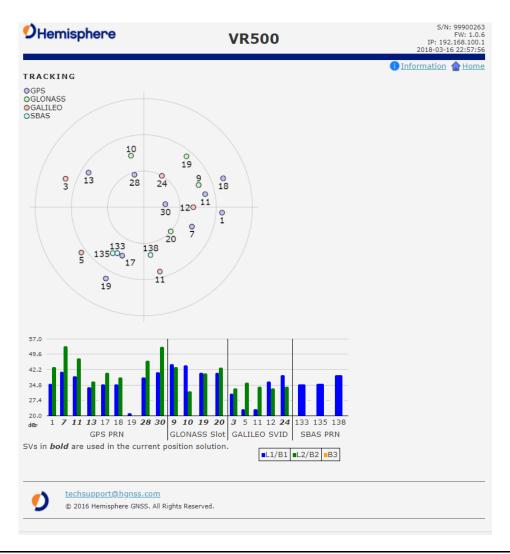
Term	Definition
Compass rose	the difference between heading and COG
Heading	the direction of the vector created from the
	primary to secondary antenna. Heading is
	measured using true north
COG	the direction the machine is moving
YAW	the difference between COG and heading
Pitch	angle between the front and back of the machine
Roll	angle between the left and right side of the
	machine
Heave	the upward movement of the ground
Speed	speed of machine in km/h





**Tracking** 

The Sky Plot shows the azimuth, elevation, and SNR values of all tracked satellites.





### L-band/SBAS

You can manually configure the frequency and bandwidth of the L-band satellite you wish to track, or simply click the **Auto** button and let the receiver track automatically.





# Configuration overview

You can configure the following using the VR500 WebUI:

- CANbus
- Ethernet
- Time zone
- Serial port baud rate and output
- Radio
- Heading constants
- Device name
- WiFi Bluetooth settings
- Logging options
- Atlas Datum

### Configuration

**CAN Configuration** 

**Ethernet Configuration** 

Time Zone

Serial Output

Radio

Heading

**Device Name** 

Wi-Fi/Bluetooth

Logging

**Atlas Datum** 



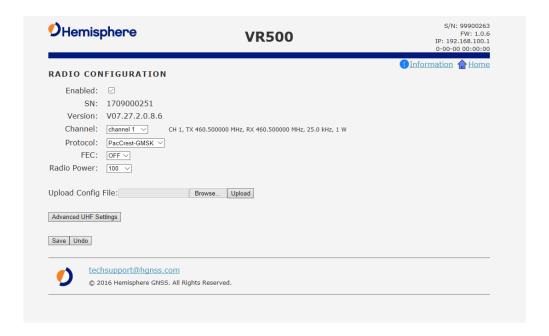
#### Radio

Use Radio to configure the internal UHF radio (protocol, frequency, etc.). The Radio Configuration defaults to a no-frequency setting.

Use the drop-down arrows to select pre-configured channels. Each channel has an associated frequency, and bandwidth.

Select a protocol (see Table 4-3 Radio Mode). The list of available protocols is dependent upon the bandwidth of your channel. For example, if the bandwidth of the channel you are using is 12.5KHz, Trimtalk 2 will not display.

To add new channels, obtain and load a .ucf file from your dealer using the **Upload Config File** button. Choose a channel and select the protocol. For Satel protocol, you may turn FEC OFF/ON.





Radio, continued

Use the following table to configure Radio settings. You may configure any settings in the blue boxes.

Table 4-3: Radio mode

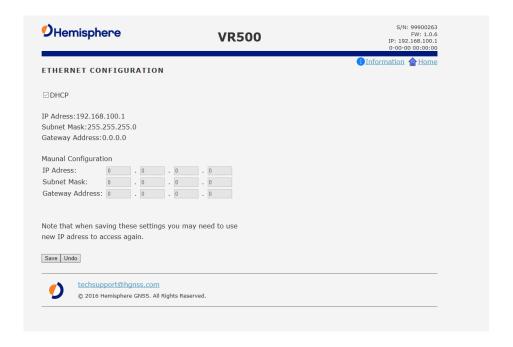
Radio Mode	Link Rate	Spacing	Modulation	Scrambling	FEC	
Trimtalk 1	4800 bps	12.5 kHz	GMSK	On	Off	
Trimtalk 2	9600 bps	25 kHz	GIVISK	Oil	Oil	
PC1	9600 bps	25 kHz	GMSK	On	On	
PC5	4800 bps	12.5 kHz	GIVISK	Oil	Oil	
PCC-4FSK	9600 bps	12.5 kHz	4FSK	On	On	
PCC-413K	19200 bps	25 kHz	41.31	Oil	Oil	
	9600 bps	12.5 kHz	- 4FSK		Off	
Satel 3AS	2000 ph2	12.J KIIZ		On	On	
Jatel JAJ	19200 bps	25 kHz		41 31	Oil	Off
	19200 pps	23 KHZ			On	



CAN Turn ON/OFF CAN and select the baud rate (250 kbps or 500 kbps).



**Ethernet** Use the VR500 WebUI to configure the Ethernet connection.



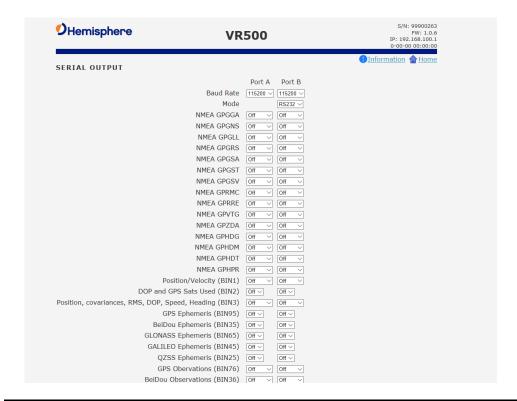


### **Serial Output**

Use Serial Output to configure the baud rate of each serial port (PortA and PortB and turn off/on specific NMEA 0183 messages and proprietary Hemisphere BIN messages.

You can also change Port B from RS232 to RS422 and RS422 to RS232 reciprocally.

Configure the baud rates of the serial ports and click **Change**.





# **Serial Output**, continued

NMEA GPHDM	Off V Off V
NMEA GPHDT	Off V Off V
NMEA GPHPR	Off V Off V
Position/Velocity (BIN1)	Off V Off V
DOP and GPS Sats Used (BIN2)	Off V Off V
Position, covariances, RMS, DOP, Speed, Heading (BIN3)	Off V Off V
GPS Ephemeris (BIN95)	Off ∨ Off ∨
BeiDou Ephemeris (BIN35)	Off V Off V
GLONASS Ephemeris (BIN65)	Off V Off V
GALILEO Ephemeris (BIN45)	Off ∨ Off ∨
QZSS Ephemeris (BIN25)	Off ∨ Off ∨
GPS Obervations (BIN76)	Off V Off V
BeiDou Observations (BIN36)	Off V Off V
GLONASS Observations (BIN66)	Off V Off V
GPS L1-Only Observations (BIN96)	Off V Off V
GPS Almanac (BIN98)	Off ∨ Off ∨
BeiDou Almanac (BIN32)	Off ∨ Off ∨
GLONASS Almanac (BIN62)	Off V Off V
GALILEO Almanac (BIN42)	Off V Off V
QZSS Almanac (BIN22)	Off V Off V
GPS Time Parameters (BIN94)	Off ∨ Off ∨
BeiDou Time Parameters (BIN34)	Off V Off V
GALILEO Time Parameters (BIN44)	Off ∨ Off ∨
GPS Tracking Information (BIN100)	Off V Off V
SBAS Tracking Information (BIN89)	Off ∨ Off ∨
GPS L1-Only Tracking Information (BIN99)	Off ∨ Off ∨
SBAS Corrections (BIN80)	Off ∨ Off ∨
Receiver Diagnostic Statistics (BIN97)	Off ∨ Off ∨
SBAS/L-Band Diagnostic Information (RD1)	Off ∨ Off ∨
Change Undo	
techsupport@hanss.com	
© 2016 Hemisphere GNSS, All Rights Reserved.	

### Heading

Authorized users may change the Heading configuration.

Under the **Configuration** menu, click **Heading**. If you are an authorized user, type the Hemisphere GNSS provided password, and click **Login**.





# Heading, continued

**Note:** Default settings can be changed to set the time constants to smooth heading, Course-over-Ground (COG), and speed measurements.

Various heading settings can also be configured.

Click the box of the desired setting and type the configuration setting values.





**Heading**, continued

**Table 4-4: Heading configurations** 

Time Constant	Description
Heading Bias	Add a bias to the heading value the receiver
	outputs.
	Range: -180 – +180
Pitch Bias	Add a bias to the pitch value the receiver outputs.
	If the receiver is in "roll" mode, this will add a bias
	to the roll instead.
	Dances 45 145
Comp Aiding	Range: -15 – +15
Gyro Aiding	Gyro aiding enables the use of the internal gyro
	sensor and allows for the continuous output of
	heading for up to three minutes during a GNSS
	outage. Gyro aiding improves the reacquisition
	time when GNSS heading is lost because of an
	obstruction in GNSS signal.
Negative Tilt	Change the sign of the pitch/roll measurement.
Tilt Aiding	Turn OFF or ON tilt aiding. When on, the sensors
	are used to reduce the RTK search volume –
	improving heading startup and reacquisition times.
Flip Board	N/A
Pitch/Roll Mode	If the antennas are mounted such that they model
	pitch, set to PITCH.
	If the antennas are mounted such that they model
	roll), set to ROLL.
	<b>Note:</b> If your HBIAS is -90 or +90, this will be set to
	ROLL. If your HBIAS is 0 or 180, set this to PITCH.



**Heading**, continued

**Table 4-4: Heading configurations (continued)** 

Time Constant	Description
HTAU	Adjust the responsiveness to true heading.
(Heading)	If the machine is large and unable to turn quickly, increase this value.
	For longer baselines (10 m) HTAU should be between 0.1 and 0.5, since the gyro introduces noise.
	<b>Default value:</b> 0.1 s with gyro enabled Range: 0.0 to 60 s
	<b>Formula:</b> htau (s) = 40 / max rate of turn (°/s) with gyro ON htau (s) = 10 / max rate of turn (°/s) with gyro OFF
HRTAU (Rate of Turn)	Adjust the responsiveness to the rate of heading change.
	If the machine is large and unable to turn quickly, increase this value.
	<b>Default value:</b> 2.0 s with gyro enabled Range: 0.0 to 60 s
	Formula: hrtau (s) = $10 / \text{max}$ rate of the rate of turn (°/s²)



**Heading**, continued

**Table 4-4: Heading configurations (continued)** 

Time Constant	Description
COGTAU	Adjust the responsiveness to the course over
(Course Over Ground)	ground measurement.
	If the machine is small and dynamic, leave this
	value at 0.0 s to be conservative.
	If the machine is large and resistant to motion, increase this value.
	<b>Default value:</b> 0.0 s Range: 0.0 to 60 s
	Formula: cogtau (s) = 10 / max rate of change of course (°/sec)
SPDTAU	Adjust the responsiveness to speed.
(Speed)	
	If the machine is small and dynamic, leave this
	value at 0.0 s to be conservative.
	If the machine is large and resistant to motion, increase this value.
	<b>Default value:</b> 0.0 s Range: 0.0 to 60 s
	Formula: spdtau (s) = $10 / \text{max}$ acceleration (m/s <sup>2</sup> )
CSEP	This is the antenna separation calculated by the
	receiver. Ensure the CSEP value is within 0.2 of 0.5
	(within two cm of 50 cm).
	<b>Note:</b> If CSEP value is "0" the receiver is unable to
	calculate the separation between the primary and
	secondary antennas.



**Device name** 

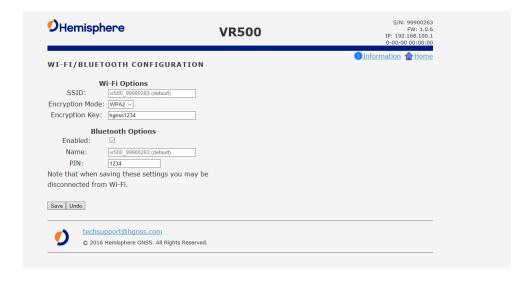
Change the name of the receiver (displayed at the top of the WebUI).



# WiFi Bluetooth configuration

Configure the WiFi access name, encryption mode, and encryption key of the VR500 in the WiFi/Bluetooth configuration settings. Click to enable Bluetooth options and type the PIN of the VR500.

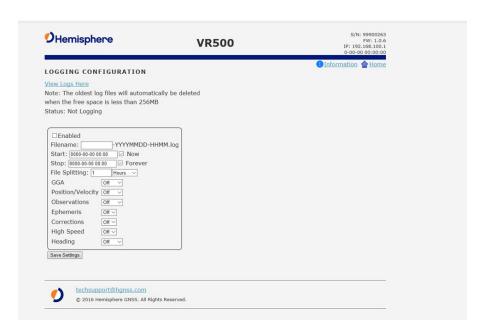
**Note:** The VR500 internal filesystem cannot be accessed when Bluetooth is enabled. To access the internal filesystem, disable Bluetooth.





Logging

Log data to the internal memory of the VR500 or download a previously saved log.



**Table 4-5: Logging configuration** 

Field	Description
Enabled checkbox	Click to enable logging.
	Each time the VR500 is powered on, logging
	begins with the specified settings.
Filename	Choose a filename.
	All filenames automatically have an appended
	date and timestamp.
Start/Stop	Set a time to start and a time to stop logging.
Now/Forever	Select the logs to start logging now, or to log
	indefinitely (until shut off).



**Logging**, continued

**Table 4-5: Logging configuration (continued)** 

Field	Description
File Splitting	Automatically closes a file and restarts a new file
	after a period of time.
	Use file splitting to decrease file sizes or to
	prevent the loss of a file resulting in the loss of all
	data
GGA	Turn on GGA message logging at 0.2Hz, 1Hz,
	10Hz, or 20HZ.
	Note: 10Hz and 20Hz are only available with
	activations (some kits may come with 10Hz or
	20Hz included).
Position Velocity	Log the position and velocity of the receiver at
	0.2Hz, 1Hz, 10Hz, or 20HZ.
	Note: 10Hz and 20Hz are only available with
	activations (some kits may come with 10Hz or
	20Hz included).
Observations*	Log raw GNSS observations at 0.2Hz, 1Hz, 10Hz,
	or 20HZ.
	Note 400 and 200 and a citable 31
*This feature is only available if	Note: 10Hz and 20Hz are only available with
you have a "Raw" activation on	activations (some kits may come with 10Hz or
the receiver.	20Hz included).



**Logging,** continued

**Table 4-5: Logging configuration (continued)** 

Field	Description
Ephemeris*	Log raw GNSS ephemeris messages at 0.2Hz, 1Hz, 10Hz, or 20HZ.
*This feature is only available if you have a "Raw" activation on the receiver.	<b>Note:</b> 10Hz and 20Hz are only available with activations (some kits may come with 10Hz or 20Hz included).
Corrections	Log the correction messages coming into the receiver.
High Speed	High Speed logs diagnostic data.
	<b>Note:</b> Selecting that dropdown option forces the GGA, "corrections" and "ephemeris" options on.
Heading	Heading logs the following messages:
	• GPHDT
	• GPHDM
	• GPHDG
	• HPR
	• BIN3

To stop logging, de-select the **Enabled** button and press **Save Settings**.

### **▲WARNING:**

If you power off the receiver without properly closing a log, the log file will become corrupted.



#### **Atlas Datum**

If using Atlas (not RTK), datum defaults to ITRF08.

You can change Datum Type to GDA94 or enter custom reference frame offsets.



### **Filesystem**

The filesystem can be used to download log files that have been previously stored onto the VR500, or the filesystem can be used to upgrade both GNSS firmware or carrier board firmware.

**Note:** The filesystem cannot be used when Bluetooth is enabled. If Bluetooth is enabled, an option will be given to disable Bluetooth.



## Configuring the VR500 Using the WebUI, Continued

**Filesystem**, continued



After Bluetooth is disabled, the filesystem displays. Any log files stored on the receiver will be available for download.

To upgrade firmware, click **Choose File**, select the GNSS or carrier board firmware, and press "Upload."





## Configuring the VR500 Using the WebUI, Continued

## **Filesystem**, continued

After the file is uploaded, the list of files display.

Click **Load GNSS FW** or **Load Carrier FW**. When the FW is complete, click **Delete**.



#### **Reboot** Click **OK** to hard-boot the receiver.





## **Appendix A: Troubleshooting**

## **Overview**

Introduction

Appendix A provides troubleshooting for common problems.

#### Contents

Topic	See Page
Troubleshooting	76



## **Troubleshooting**

# Appendix A troubleshooting

Table A-1: VR500 Troubleshooting

Symptom	Possible Solution
Receiver fails to	Check to see if the power LED is lit
power on	Verify polarity of power leads
	Check integrity of power cable connectors
	• Check power input voltage (9 to 32 VDC)
	Check the voltage from the connector at the end of the cable
	Check current restrictions imposed by power source (minimum available should be > 1.0 A)
No data from VR500	<ul> <li>Check receiver power status to ensure the receiver is powered on</li> </ul>
	<ul> <li>Verify desired messages are activated (using PocketMax4, the WebUI, or \$JSHOW command in any terminal program)</li> </ul>
	<ul> <li>Ensure the baud rate of the VR500 matches that of the receiving device</li> </ul>
	<ul> <li>Check integrity and connectivity of power and data cable connections</li> </ul>
Random data from VR500	Verify that RTCM or binary messages are not being output (use the WebUI to see which messages are turned on)
	<ul> <li>Ensure the baud rate of the VR500 matches that of the remote device</li> </ul>
	<ul> <li>Ensure the requested throughput does not exceed the amount of data allowed by the baud rate of the COM port</li> </ul>
No GNSS lock	<ul> <li>Verify the VR500 has a clear view of the sky</li> <li>Use PocketMax4 or the WebUI to see how many satellites are in view and the SNR values</li> </ul>



## Troubleshooting, Continued

Appendix A troubleshooting , continued

Table A-1: VR500 Troubleshooting (continued)

Symptom	Possible Solution
No heading or incorrect heading value	<ul> <li>Check CSEP value is constant without varying more than 1 cm (0.39 in)—larger variations may indicate a high multipath environment and require moving the receiver location</li> <li>\$JATT,SEARCH command forces the VR500 to acquire a new heading solution (unless gyro is enabled)</li> <li>Enable GYROAID to provide heading for up to three minutes during GNSS signal loss</li> <li>Enable TILTAID to reduce heading search times</li> <li>Monitor the number of satellites and SNR values for both antennas within PocketMax—at least four satellites should have strong SNR values</li> <li>The VR500 calculates heading from the primary to secondary GNSS antenna (the secondary antenna has an arrow underneath). Ensure via the WebUI or PocketMax4 there is not a heading bias added to the heading solution</li> </ul>
VR500 will not go RTK fixed	<ul> <li>Check to see if the UHF indicator is blinking. If it is not blinking, check to see if the UHF base radio is transmitting data</li> <li>Ensure the frequency and settings (modulation, protocol, channel spacing, forward error corrections, and scrambling) of the base radio match the VR500 radio</li> <li>Check other VR500 receivers in the same area are going RTK Fixed. If they are not, the area may not have UHF coverage. Check if the VR500 works closer to the base radio. Installation of a repeater may be necessary</li> <li>An external UHF radio antenna may be installed to improve UHF performance</li> </ul>



## Troubleshooting, Continued

# Appendix A troubleshooting , continued

Table A-1: VR500 Troubleshooting (continued)

Symptom	Possible Solution
VR500 will not go	Check the RTK latency. If the VR500 remains in
RTK fixed	RTK Float, but the latency keeps climbing, this
(continued)	usually indicates the radio settings are correct, but the environment is poor (or lacks adequate UHF coverage) .
	If the RTK latency is consistently 1, but the VR500 stays RTK Float, ensure the VR500 has an RTK activation.
Constellations	If the VR500 is not using satellites from a specific constellation (such as Galileo or BeiDou), verify  the base statices as a sectel lations.
	the base station supports those constellations. Only satellites used at the base station can be used at the rover.
	Check the WebUI for multi-GNSS activation.
Atlas Corrections	Check your subscription end-date in the WebUI.
Are Not Working	Use the L-band tab to check the frequency and
	bandwidth of the tracked satellite. We suggest pressing <b>Auto</b> to use your position to
	automatically tune to the correct frequency for your region.



## **Appendix B: Technical Specifications**

#### Introduction

Appendix B provides the VR500 technical specifications and the VR500 certification information.

#### **Contents**

Topic	See Page
VR500 Technical Specifications	80
Index	86
Warranty Notice	90



## **VR500 Technical Specifications**

VR500 sensor specifications

Table B-1: VR500 Sensor

Item	Specification
Receiver type	GPS, GLONASS, BeiDou, Galileo and RTK
	with carrier phase and L-band dual
	antenna
Channels	744
Satellites	12 L1CA GPS
	12 L1P GPS
	12 L2P GPS
	12 L2C GPS
	15 L5 GPS
	12 G1 GLONASS
	12 G2 GLONASS
	12 G3 GLONASS
	22 B1 BeiDou
	22 B2 BeiDou
	14 B3 BeiDou
	12 Galileo E1
	12 Galileo E5a
	12 Galileo E5b
	3 SBAS or 3 additional L1CA GPS 2 L-band
Primary antenna	GPS L1,L1P,L2C,L2P,L5
	GLONASS G1,G2,Pcode
	BeiDou B1,B2,B3
	Galileo E1,E5a,E5b
	L-band



VR500 sensor specifications, continued

Table B-1: VR500 Sensor (continued)

Item	Spe	cification	
Secondary antenna	GPS L1,L1P,L2C,L2	Р	
	GLONASS G1,G2		
	BeiDou B1,B2		
	Galileo E1,E5b		
	L-band		
GPS sensitivity	-142 dBm		
SBAS tracking	3-channel, paralle	l tracking	
Update rate	10 Hz standard, ar	nd 20 Hz ava	ilable
Horizontal accuracy		RMS	2DMRS
		(67%)	(95%)
	RTK <sup>1,2</sup>	8 mm + 1	15 mm
		ppm	+2 ppm
	Atlas	0.04 m	0.08 m
	SBAS (WAAS) <sup>1</sup>	0.3 m	0.6 m
	Autonomous,	1.2 m	2.4 m
	no SA <sup>1</sup>		
Heading accuracy	0.27° RMS		
Pitch/roll accuracy	< 1° RMS		
ROT	145°/s maximum		
Timing (1PPS) accuracy	20 ns		
Cold start time	< 60 s typical (no almanac or RTC)		
Warm start time	< 30 s typical (almanac and RTC)		
Hot start time	< 10 s (almanac, RTC, and position)		
Maximum speed	1,850 km/h (999 k	ts)	



VR500 sensor specifications, continued

Table B-1: VR500 Sensor (continued)

Item	Specification
Maximum altitude	18,288 m (60,000 ft)
Differential options	SBAS, Autonomous, External RTCM v2.3,
	RTK v3, L-band (Atlas), and DGPS
Antenna LNA gain input	10 to 40 dB

VR500 communication specifications

Table B-2: VR500 Communication

Item	Specification
Serial ports	3x full-duplex UART's 2x 3.3V CMOS 1x RS-232
CAN	2 CAN ports NMEA2000, ISO-11783
Baud rates	4800 - 115200
Data I/O protocol	NMEA 0183, CAN, Hemisphere GNSS binary
Correction I/O	Hemisphere GNSS' ROX, RTCM v2.3 (DGPS),
protocol	RTCM v3 (RTK), CMR, CMR+3, and Atlas
Timing output	1 PPS CMOS, active high, rising edge sync, 10 kΩ,
	10 pF load
Event marker input	CMOS, active low, falling edge sync, 10 kΩ 10 pF
	load
Ethernet	1x 10/100 base-T

VR500 power specifications

Table B-3: VR500 Power

Item	Specification
Input voltage	9-32 VDC
Power consumption	10.8W Maximum (All signals and L-band)
Current consumption	1.2A Maximum



VR500 environmental specifications

**Table B-4: VR500 Environmental** 

Item	Specification
Operating temperature	-40°C to +70°C (-40°F to +158°F)
Storage temperature	-40°C to +85°C (-40°F to +185°F)
Humidity	95% non-condensing (when installed in an
	enclosure)
Shock and vibration	50Gs, 11ms half sine pulse, 10 shocks in each
	direction and axis, total 60 shocks
	Operational IEC 60068-2-29 MIL-STD-810G
	Vibration Sine: 30.6Grms MIL-STD-810G SAE
	J1211 ISO 16750-3:2007 Vibration Random:
	5.96Grms IEC 60068-2-64 MIL-STD-
	202F
EMC <sup>4</sup>	CE (ISO 14982 Emissions and Immunity) FCC
	Part 15, Subpart B CISPR22

VR500 mechanical specifications

Table B-5: VR500 Mechanical

Item	Specification
Dimensions	68.6 L x 22 W x 12.3 H cm
Weight	3.9 kg
Status indication	Power, GNSS, Heading, Radio
Power/Data connector	22-Pin environmentally sealed



VR500 L-band sensor specifications

Table B-6: VR500 L-band sensor

Item	Specification	
Receiver type	Single Channel	
Channels	1525 to 1560 MHz	
Sensitivity	140 dBm	
Channel spacing	5.0 kHz	
Satellite selection	Manual and Automatic	
Reacquisition time	15 seconds (typical)	

VR500 aiding device specifications

Table B-7: VR aiding device

Device	Description
Gyro	Provides smooth heading, fast heading reacquisition, and
	reliable < 3° heading for periods up to 3 minutes when loss
	of GPS has occurred. <sup>4</sup>
Tilt sensor	Provide pitch and roll data and assist in fast startup and
	reacquisition of heading solution.

<sup>&</sup>lt;sup>1</sup> Depends on multi-path environment, number of satellites in view, satellite geometry, and ionospheric activity

<sup>&</sup>lt;sup>2</sup> Depends also on baseline length

<sup>&</sup>lt;sup>3</sup> Receive only, does not transmit this format

<sup>&</sup>lt;sup>4</sup> Under static conditions

## Index

1PPS 6	Multipath 7
Activate Loader 17, 18	NMEA 7, 54, 62, 82
Activation 6	Now/Forever69
Age of Differential54	Parallel orientation21
Atlas6, 12, 39, 40, 42, 54, 72, 82	Perpendicular orientation21
Atlas Datum72	Pitch 12, 46, 55, 65, 81
Base Station 6	Pole-mount25
Baud Rates 34	Position 52
BeiDou 6, 12, 80, 81	Position Velocity 70
Bluetooth 51, 58, 68, 72, 73	Positioning accuracy 12
Configuration 58	Positioning sustainability 12
Convergence time 12	Power/Data cable 28, 35, 36
course-over-ground 46, 64	<b>Program Type</b> 16
Course-Over-Ground (COG 47	Radio 8, 59
CSEP67	Rate-of-Turn46
DGPS/DGNSS6	Rate-of-Turn (ROT) 46, 47
Differential Corrections 6	Reboot74
Differential Source 54	RightArm 14, 15, 16, 17, 18
Electrical isolation 49	ROX 8, 82
Elevation Mask7	RS-422 33, 35
environmental20, 21	RTCM 8, 76, 82
Ephemeris 71	RTK6, 8, 11, 12, 32, 39, 40, 41, 43, 44, 45,
Ethernet 33, 58, 61, 82	52, 54, 65, 72, 80, 82
File Splitting70	RX Info52
firmware14, 15, 16, 17, 18, 33, 52	Satellites Used54
Firmware7, 14, 15, 16, 17, 18, 53	SBAS8, 12, 39, 40, 49, 52, 57, 80, 81, 82
Flush-mount25	Scalable service levels 12
GALILEO7	Serial Output 62, 63
GGA 70, 71	Serial port configuration 33
GLONASS7, 11, 12, 42, 80, 81	Serial ports 33, 82
GPS6, 7, 8, 80, 81, 82, 84	Short site alignment24
Gyro aiding 44, 45, 65	Solution Type54
<b>HDOP-</b> 54	SPDTAU 67
Heading .7, 11, 46, 50, 52, 55, 58, 63, 64, 65,	Speed 47, 55, 67, 71
66, 67, 71, 81	Status 17, 52, 83
HPR values22	Subscription 6, 8, 53
HTAU 45, 46, 66	Tilt Aiding 43, 65
LED indicators50	UHF6, 32, 50, 59, 77, 78
Logging 58, 69, 70, 71	UHF Radio Antenna32
long site alignment24	WAAS 8, 81
Message Types34	WebUI 14, 35, 51, 68, 76

### **End User License Agreement**

## End User license agreement

IMPORTANT - This is an agreement (the "Agreement") between you, the end purchaser ("Licensee") and Hemisphere GNSS Inc. ("Hemisphere") which permits Licensee to use the Hemisphere software (the "Software") that accompanies this Agreement. This Software may be licensed on a standalone basis or may be embedded in a Product. Please read and ensure that you understand this Agreement before installing or using the Software Update or using a Product.

In this agreement any product that has Software embedded in it at the time of sale to the Licensee shall be referred to as a "**Product**". As well, in this Agreement, the use of a Product shall be deemed to be use of the Software which is embedded in the Product.

BY INSTALLING OR USING THE SOFTWARE UPDATE OR THE PRODUCT, LICENSEE THEREBY AGREES TO BE LEGALLY BOUND BY THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE TO THESE TERMS, (I) DO NOT INSTALL OR USE THE SOFTWARE, AND (II) IF YOU ARE INSTALLING AN UPDATE TO THE SOFTWARE, DO NOT INSTALL THE UPDATE AND PROMPTLY DESTROY IT.

HEMISPHERE PROVIDES LIMITED WARRANTIES IN RELATION TO THE SOFTWARE. AS WELL, THOSE WHO USE THE EMBEDDED SOFTWARE DO SO AT THEIR OWN RISK. YOU SHOULD UNDERSTAND THE IMPORTANCE OF THESE AND OTHER LIMITATIONS SET OUT IN THIS AGREEMENT BEFORE INSTALLING OR USING THE SOFTWARE OR THE PRODUCT.

- LICENSE. Hemisphere hereby grants to Licensee a non-transferable and non-exclusive license to use the Software as embedded in a Product and all Updates (collectively the "Software"), solely in binary executable form.
- 2. RESTRICTIONS ON USE. Licensee agrees that Licensee and its employees will not directly or indirectly, in any manner whatsoever:
  - a. install or use more copies of the Software than the number of copies that have been licensed:
  - use or install the Software in connection with any product other than the Product the Software was intended to be used or installed on as set out in the documentation that accompanies the Software.
  - copy any of the Software or any written materials for any purpose except as part of Licensee's normal backup processes;
  - d. modify or create derivative works based on the Software;
  - e. sub-license, rent, lease, loan or distribute the Software;
  - f. permit any third party to use the Software;
  - use or operate Product for the benefit of any third party in any type of service outsourcing, application service, provider service or service bureau capacity;
  - reverse engineer, decompile or disassemble the Software or otherwise reduce it to a human perceivable form;
  - Assign this Agreement or sell or otherwise transfer the Software to any other party except as part of the sale or transfer of the whole Product.
- 3. UPDATES. At Hemisphere's discretion Hemisphere may make Updates available to Licensee. An update ("Update") means any update to the Software that is made available to Licensee including error corrections, enhancements and other modifications. Licensee may access, download and install Updates during the Warranty Period only. All Updates that Licensee downloads, installs or uses shall be deemed to be Software and subject to this Agreement. Hemisphere reserves the right to modify the Product without any obligation to notify, supply or install any improvements or alterations to existing Software.
- 4. SUPPORT. Hemisphere may make available directly or through its authorized dealers telephone and email support for the Software. Contact Hemisphere to find the authorized dealer near you. As well, Hemisphere may make available user and technical documentation regarding the Software. Hemisphere reserves the right to reduce and limit access to such support at anytime.

### End User License Agreement, Continued

# End User license agreement, continued

- 5. BACKUPS AND RECOVERY. Licensee shall back-up all data used, created or stored by the Software on a regular basis as necessary to enable proper recovery of the data and related systems and processes in the event of a malfunction in the Software or any loss or corruption of data caused by the Software. Licensee shall assume all risks of loss or damage for any failure to comply with the foregoing.
- OWNERSHIP. Hemisphere and its suppliers own all rights, title and interest in and to the Software and related materials, including all intellectual property rights. The Software is licensed to Licensee. not sold.
- 7. TRADEMARKS. "Hemisphere GNSS", "Crescent", "Eclipse" and the associated logos are trademarks of Hemisphere. Other trademarks are the property of their respective owners. Licensee may not use any of these trademarks without the consent of their respective owners.
- LIMITED WARRANTY. Hemisphere warrants solely to the Licensee, subject to the exclusions and procedures set forth herein below, that for a period of one (1) year from the original date of purchase of the Product in which it is embedded (the "Warranty Period"), the Software, under normal use and maintenance, will conform in all material respects to the documentation provided with the Software and any media will be free of defects in materials and workmanship. For any Update, Hemisphere warrants, for 90 days from performance or delivery, or for the balance of the original Warranty Period, whichever is greater, that the Update, under normal use and maintenance, will conform in all material respects to the documentation provided with the Update and any media will be free of defects in materials and workmanship. Notwithstanding the foregoing, Hemisphere does not warrant that the Software will meet Licensee's requirements or that its operation will be error free.
- 9. WARRANTY EXCLUSIONS. The warranty set forth in Section (8) will not apply to any deficiencies caused by (a) the Product not being used as described in the documentation supplied to Licensee, (b) the Software having been altered, modified or converted in any way by anyone other than Hemisphere approved by Hemisphere, (c) any malfunction of Licensee's equipment or other software, or (d) damage occurring in transit or due to any accident, abuse, misuse, improper installation, lightning (or other electrical discharge) or neglect other than that caused by Hemisphere. Hemisphere GNSS does not warrant or guarantee the precision or accuracy of positions obtained when using the Software (whether standalone or embedded in a Product). The Product and the Software is not intended and should not be used as the primary means of navigation or for use in safety of life applications. The potential positioning and navigation accuracy obtainable with the Software as stated in the Product or Software documentation serves to provide only an estimate of achievable accuracy based on specifications provided by the US Department of Defense for GPS positioning and DGPS service provider performance specifications, where applicable.
- WARRANTY DISCLAIMER. EXCEPT AS EXPRESSLY SET OUT IN THIS AGREEMENT, HEMISPHERE MAKES NO REPRESENTATION, WARRANTY OR CONDITION OF ANY KIND TO LICENSEE, WHETHER VERBAL OR WRITTEN AND HEREBY DISCLAIMS ALL REPRESENTATIONS, WARRANTIES AND CONDITIONS OF ANY KIND INCLUDING FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, ACCURACY, RELIABILITY OR THAT THE USE OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE AND HEREBY DISCLAIMS ALL REPRESENTATIONS, WARRANTIES AND CONDITIONS ARISING AS A RESULT OF CUSTOM, USAGE OR TRADE AND THOSE ARISING UNDER STATUTE.
- LIMITS ON WARRANTY DISCLAIMER. Some jurisdictions do not allow the exclusion of implied warranties or conditions, so some of the above exclusions may not apply to Licensee. In that case, any implied warranties or conditions which would then otherwise arise will be limited in duration to ninety (90) days from the date of the license of the Software or the purchase of the Product. The warranties given herein give Licensee specific legal rights and Licensee may have other rights which may vary from jurisdiction to jurisdiction.
- 12 CHANGE TO WARRANTY. No employee or agent of Hemisphere is authorized to change the warranty provided or the limitation or disclaimer of warranty provisions. All such changes will only be effective if pursuant to a separate agreement signed by senior officers of the respective parties.

### End User License Agreement, Continued

# End User license agreement, continued

- WARRANTY CLAIM. In the event Licensee has a warranty claim Licensee must first check for and install all Updates that are made available. The warranty will not otherwise be honored. Proof of purchase may be required. Hemisphere does not honor claims asserted after the end of the Warranty Period.
- LICENSEE REMEDIES. In all cases which involve a failure of the Software to conform in any material respect to the documentation during the Warranty Period or a breach of a warranty, Hemisphere's sole obligation and liability, and Licensee's sole and exclusive remedy, is for Hemisphere, at Hemisphere's option, to (a) repair the Software, (b) replace the Software with software conforming to the documentation, or (c) if Hemisphere is unable, on a reasonable commercial basis, to repair the Software or to replace the Software with conforming software within ninety (90) days, to terminate this Agreement and thereafter Licensee shall cease using the Software. Hemisphere will also issue a refund for the price paid by Licensee less an amount on account of amortization, calculated on a straight-line basis over a deemed useful life of three (3) years.
- LIMITATION OF LIABILITY. IN NO EVENT WILL HEMISPHERE BE LIABLE TO LICENSEE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES INCLUDING ARISING IN RELATION TO ANY LOSS OF DATA, INCOME, REVENUE, GOODWILL OR ANTICIPATED SAVINGS EVEN IF HEMISPHERE HAS BEEN INFORMED OFTHE POSSIBILITY OF SUCH LOSS OR DAMAGE. FURTHER, IN NO EVENT WILL HEMISPHERE'S TOTAL CUMULATIVE LIABILITY HEREUNDER, FROM ALL CAUSES OF ACTION OF ANY KIND, EXCEED THE TOTAL AMOUNT PAID BY LICENSEE TO HEMISPHERE TO PURCHASE THE PRODUCT. THIS LIMITATION AND EXCLUSION APPLIES IRRESPECTIVE OF THE CAUSE OF ACTION, INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, TORT, BREACH OF WARRANTY, MISREPRESENTATION OR ANY OTHER LEGAL THEORY AND WILL SURVIVE A FUNDAMENTAL BREACH.
- LIMITS ON LIMITATION OF LIABILITY. Some jurisdictions do not allow for the limitation or exclusion of liability for incidental or consequential damages, so the above limitation or exclusion may not apply to Licensee and Licensee may also have other legal rights which may vary from jurisdiction to jurisdiction.
- 17. BASIS OF BARGAIN. Licensee agrees and acknowledges that Hemisphere has set its prices and the parties have entered into this Agreement in reliance on the limited warranties, warranty disclaimers and limitations of liability set forth herein, that the same reflect an agreed-to allocation of risk between the parties (including the risk that a remedy may fail of its essential purpose and cause consequential loss), and that the same forms an essential basis of the bargain between the parties. Licensee agrees and acknowledges that Hemisphere would not have been able to sell the Product at the amount charged on an economic basis without such limitations.
- PROPRIETARY RIGHTS INDEMNITY. Hemisphere shall indemnify, defend and hold harmless Licensee from and against any and all actions, claims, demands, proceedings, liabilities, direct damages, judgments, settlements, fines, penalties, costs and expenses, including royalties and attorneys' fees and related costs, in connection with or arising out of any actual infringement of any third party patent, copyright or other intellectual property right by the Software or by its use, in accordance with this Agreement and documentation, PROVIDED THAT: (a) Hemisphere has the right to assume full control over any action, claim, demand or proceeding, (b) Licensee shall promptly notify Hemisphere of any such action, claim, demand, or proceeding, and (c) Licensee shall give Hemisphere such reasonable assistance and tangible material as is reasonably available to Licensee for the defense of the action, claim, demand or proceeding. Licensee shall not settle or compromise any of same for which Hemisphere has agreed to assume responsibility without Hemisphere's prior written consent. Licensee may, at its sole cost and expense, retain separate counsel from the counsel utilized or retained by Hemisphere. 19. INFRINGEMENT. If use of the Software may be enjoined due to a claim of infringement by a third party then, at its sole discretion and expense, Hemisphere may do one of the following: (a) negotiate a license or other agreement so that the Product is no longer subject to such a potential claim, (b) modify the Product so that it becomes non-infringing, provided such modification can be accomplished without materially affecting the performance and functionality of the Product,

### End User License Agreement, Continued

End User license agreement, continued

- (c) replace the Software, or the Product, with non-infringing software, or product, of equal or better performance and quality, or (d) if none of the foregoing can be done on a commercially reasonable basis, terminate this license and Licensee shall stop using the Product and Hemisphere shall refund the price paid by Licensee less an amount on account of amortization, calculated on a straight-line basis over a deemed useful life of three (3) years.
- 19. The foregoing sets out the entire liability of Hemisphere and the sole obligations of Hemisphere to Licensee in respect of any claim that the Software or its use infringes any third party rights.
- INDEMNIFICATION. Except in relation to an infringement action, Licensee shall indemnify and hold Hemisphere harmless from any and all claims, damages, losses, liabilities, costs and expenses (including reasonable fees of lawyers and other professionals) arising out of or in connection with Licensee's use of the Product, whether direct or indirect, including without limiting the foregoing, loss of data, loss of profit or business interruption. TERMINATION. Licensee may terminate this Agreement at any time without cause. Hemisphere may terminate this Agreement on 30 days notice to Licensee if Licensee fails to materially comply with each provision of this Agreement unless such default is cured within the 30 days. Any such termination by a party shall be in addition to and without prejudice to such rights and remedies as may be available, including injunction and other equitable remedies. Upon receipt by Licensee of written notice of termination from Hemisphere or termination by Licensee, Licensee shall at the end of any notice period (a) cease using the Software; and (b) return to Hemisphere (or destroy and provide a certificate of a Senior Officer attesting to such destruction) the Software and all related material and any magnetic or optical media provided to Licensee. The provisions of Sections 6), 7), 8), 9), 10), 15), 21), 26) and 27) herein shall survive the expiration or termination of this Agreement for any reason.
- 21. EXPORT RESTRICTIONS. Licensee agrees that Licensee will comply with all export control legislation of Canada, the United States, Australia and any other applicable country's laws and regulations, whether under the Arms Export Control Act, the International Traffic in Arms Regulations, the Export Administration Regulations, the regulations of the United States Departments of Commerce, State, and Treasury, or otherwise as well as the export control legislation of all other countries.
- PRODUCT COMPONENTS. The Product may contain third party components. Those third party components may be subject to additional terms and conditions. Licensee is required to agree to those terms and conditions in order to use the Product.
- 23. FORCE MAJEURE EVENT. Neither party will have the right to claim damages as a result of the other's inability to perform or any delay in performance due to unforeseeable circumstances beyond its reasonable control, such as labor disputes, strikes, lockouts, war, riot, insurrection, epidemic, Internet virus attack, Internet failure, supplier failure, act of God, or governmental action not the fault of the non-performing party.
- FORUM FOR DISPUTES. The parties agree that the courts located in Calgary, Alberta, Canada and the courts of appeal there from will have exclusive jurisdiction to resolve any disputes between Licensee and Hemisphere concerning this Agreement or Licensee's use or inability to use the Software and the parties hereby irrevocably agree to attorn to the jurisdiction of those courts. Notwithstanding the foregoing, either party may apply to any court of competent jurisdiction for injunctive relief.
- APPLICABLE LAW. This Agreement shall be governed by the laws of the Province of Alberta, Canada, exclusive of any of its choice of law and conflicts of law jurisprudence.
- 26. CISG. The United Nations Convention on Contracts for the International Sale of Goods will not apply to this Agreement or any transaction hereunder.

**GENERAL.** This is the entire agreement between Licensee and Hemisphere relating to the Product and Licensee's use of the same, and supersedes all prior, collateral or contemporaneous oral or written representations, warranties or agreements regarding the same. No amendment to or modification of this Agreement will be binding unless in writing and signed by duly authorized representatives of the parties. Any and all terms and conditions set out in any correspondence between the parties or set out in a purchase order which are different from or in addition to the terms and conditions set forth herein, shall have no application and no written notice of same shall be required. In the event that one or more of the provisions of this Agreement is found to be illegal or unenforceable, this Agreement shall not be rendered inoperative but the remaining provisions shall continue in full force and effect.

### **Warranty Notice**

#### Warranty notice

**COVERED PRODUCTS:** This warranty covers all products manufactured by Hemisphere GNSS and purchased by the end purchaser (the "Products"), unless otherwise specifically and expressly agreed in writing by Hemisphere GNSS

**LIMITED WARRANTY:** Hemisphere GNSS warrants solely to the end purchaser of the Products, subject to the exclusions and procedures set forth below, that the Products sold to such end purchaser and its internal components shall be free, under normal use and maintenance, from defects in materials, and workmanship and will substantially conform to Hemisphere GNSS's applicable specifications for the Product, for a period of 12 months from delivery of such Product to such end purchaser (the "Warranty Period"). Repairs and replacement components for the Products are warranted, subject to the exclusions and procedures set forth below, to be free, under normal use and maintenance, from defects in material and workmanship, and will substantially conform to Hemisphere GNSS's applicable specifications for the Product, for 90 days from performance or delivery, or for the balance of the original Warranty Period, whichever is greater.

**EXCLUSION OF ALL OTHER WARRANTIES.** The LIMITED WARRANTY shall apply only if the Product is properly and correctly installed, configured, interfaced, maintained, stored, and operated in accordance with Hemisphere GNSS relevant User's Manual and Specifications, AND the Product is not modified or misused. The Product is provided "AS IS" and the implied warranties of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE and ALL OTHER WARRANTIES,

express, implied or arising by statute, by course of dealing or by trade usage, in connection with the design, sale, installation, service or use of any products or any component thereof, are EXCLUDED from this transaction and shall not apply to the Product. The LIMITED WARRANTY is IN LIEU OF any other warranty, express or implied, including but not limited to, any warranty of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE, title, and non-infringement.

LIMITATION OF REMEDIES. The purchaser's EXCLUSIVE REMEDY against Hemisphere GNSS shall be, at Hemisphere GNSS's option, the repair or replacement of any defective Product or components thereof. The purchaser shall notify Hemisphere GNSS or a Hemisphere GNSS's approved service center immediately of any defect. Repairs shall be made through a Hemisphere GNSS approved service center only. Repair, modification or service of Hemisphere GNSS products by any party other than a Hemisphere GNSS approved service center shall render this warranty null and void. The remedy in this paragraph shall only be applied in the event that the Product is properly and correctly installed, configured, interfaced, maintained, stored, and operated in accordance with Hemisphere GNSS's relevant User's Manual and Specifications, AND the Product is not modified or misused. NO OTHER REMEDY (INCLUDING, BUT NOT LIMITED TO, SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR CONTINGENT DAMAGES FOR LOST PROFITS, LOST SALES, INJURY TO PERSON OR PROPERTY, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL LOSS) SHALL BE AVAILABLE

TO PURCHASER, even if Hemisphere GNSS has been advised of the possibility of such damages. Without limiting the foregoing, Hemisphere GNSS shall not be liable for any damages of any kind resulting from installation, use, quality, performance or accuracy of any Product.

HEMISPHERE IS NOT RESPONSIBLE FOR PURCHASER'S NEGLIGENCE OR UNAUTHORIZED USES OF THE PRODUCT. IN NO EVENT SHALL Hemisphere GNSS BE IN ANY WAY RESPONSIBLE FOR ANY DAMAGES RESULTING FROM PURCHASER'S OWN NEGLIGENCE, OR FROM OPERATION OF THE PRODUCT IN ANY WAY OTHER THAN AS SPECIFIED IN Hemisphere GNSS's RELEVANT USER'S MANUAL AND SPECIFICATIONS. Hemisphere GNSS is NOT RESPONSIBLE for defects or performance problems resulting from (1) misuse, abuse, improper installation, neglect of Product; (2) the utilization of the Product with hardware or software products, information, data, systems, interfaces or devices not made, supplied or specified by Hemisphere GNSS; (3) the operation of the Product under any specification other than, or in addition to, the specifications set forth in Hemisphere GNSS's relevant User's Manual and Specifications; (4) damage caused by accident or natural events, such as lightning (or other electrical discharge) or fresh/ salt water immersion of Product; (5) damage occurring in transit; (6) normal wear and tear; or (7) the operation or failure of operation of any satellite-based positioning system or differential correction service; or the availability or performance of any satellite-based positioning signal or differential correction signal.

**THE PURCHASER IS RESPONSIBLE FOR OPERATING THE VEHICLE SAFELY.** The purchaser is solely responsible for the safe operation of the vehicle used in connection with the Product, and for maintaining proper system control settings. UNSAFE DRIVING OR SYSTEM CONTROL SETTINGS CAN RESULT IN PROPERTY DAMAGE, INJURY, OR DEATH.

#### Warranty Notice, Continued

# Warranty notice, continued

The purchaser is solely responsible for his/her safety and for the safety of others. The purchaser is solely responsible for maintaining control of the automated steering system at all times. THE PURCHASER IS SOLELY RESPONSIBLE FOR ENSURING THE PRODUCT IS PROPERLY AND CORRECTLY INSTALLED, CONFIGURED, INTERFACED, MAINTAINED, STORED, AND OPERATED IN ACCORDANCE WITH Hemisphere GNSS's RELEVANT USER'S MANUAL AND SPECIFICATIONS. Hemisphere GNSS does not warrant or guarantee the positioning and navigation precision or accuracy obtained when using Products. Products are not intended for primary navigation or for use in safety of life applications. The potential accuracy of Products as stated in Hemisphere GNSS literature and/or Product specifications serves to provide only an estimate of achievable accuracy based on performance specifications provided by the satellite service operator (i.e. US Department of Defense in the case of GPS and differential correction service provider. Hemisphere GNSS reserves the right to modify Products without any obligation to notify, supply or install any improvements or alterations to existing Products.

**GOVERNING LAW.** This agreement and any disputes relating to, concerning or based upon the Product shall be governed by and interpreted in accordance with the laws of the State of Arizona.

**OBTAINING WARRANTY SERVICE.** In order to obtain warranty service, the end purchaser must bring the Product to a Hemisphere GNSS approved service center along with the end purchaser's proof of purchase. Hemisphere GNSS does not warrant claims asserted after the end of the warranty period. For any questions regarding warranty service or to obtain information regarding the location of any of Hemisphere GNSS approved service center, contact Hemisphere GNSS at the following address:

#### **Hemisphere GNSS**

8515 E. Anderson Drive Scottsdale, AZ 85255, USA

Phone: +1-480-348-6380 Fax: +1-480-270-5070

TECHSUPPORT@HREGNSS.COM WWW.HGNSS.COM



Hemisphere GNSS Inc. 8515 East Anderson Drive Scottsdale, Arizona, US 85255 Phone: 480-348-6380

Fax: 480-270-5070
PRECISION@HGNSS.COM
WWW.HGNSS.COM